

# DVR Statewide Service Provider Meeting

Division of Vocational Rehabilitation

March 26, 2024

## Welcome and Purpose

- Welcome!
- Service Provider Focus Groups Thank you!
- Future Statewide Service Provider Meetings.
- Overview of today's topics.



## Agenda

- Introduce new DVR Program Development Specialist
- Overview Statewide Performance
- Service Agreement Renewal update
- Technical Specifications/Report changes
- APSE Training status
- Hire Reporting via Portal
- General Fiscal Reminders
- DEI survey results



# Program Development Specialist

Natalia Vega Program Evaluation and Development Specialist

- Biography
- Will work on:
  - Technical Specifications
  - Provider Support/Recruitment
  - oStatewide/local programs
  - Service/Program Proposal Review



### Statewide Performance

- Increase in referrals/applicants
- Total Served/Services Provided
- Successful Employment Outcomes
- WIOA Measures
- RSA Performance Summary



# 2024-2026 Agreement Prerequisites

- Required Trainings:
  - Ethics (due every five (5) years)
  - IT Security Awareness Training (due annually)
  - o https://dwd.wisconsin.gov/dvr/service-providers/training/
- Criminal Background Checks:
  - Required for all personnel and subcontractors
  - Completion date must be within six (6) months preceding the signing of the 2024 Agreement



#### Personnel & Subcontractor Portal Updates

Update all active personnel and subcontractor profiles.

- IT Security Awareness Training (completion date must be 03/08/2024 or after)
- Ethics Training (if completion date exceeds five (5) years)
- Criminal Background Check Date



## **DVR Portal Updates**

#### Monday April 1st:

- Portal offline 8:00-10:00 AM for system updates.
  - New Agreement available in the portal.
  - Service Location and Personnel Update.
    - Identify services by the WDA and County.
    - Live demo/Q&A Session:
      - Friday April 5, 1:00-2:30 PM
      - Monday April 8, 2:30-4:00 PM
      - Tuesday April 16, 8:00-9:30 AM
    - A QA document and a recorded demo will be posted on the DVR Service Provider webpage: <a href="https://dwd.wisconsin.gov/dvr/service-providers/#agreements">https://dwd.wisconsin.gov/dvr/service-providers/#agreements</a> after all sessions are completed.



### Agreement Renewal

- Resources will be available on the Service Provider Website in April.
  - Recorded presentation to review changes to the Agreement and how to submit your agreement for the 2024-2026 term.
  - Renewal Checklist
- An announcement will be sent to the DVR Service Provider Main Contact when resources are available.
  - Please share communication with your staff as you see appropriate.



### Agreement Timeline

- April 1st April 30th: Complete Agreement prerequisites and portal updates. Attend live session or review recording.
- May 1st-May 17th: Complete and submit a new Agreement through the service provider portal.
  - Note: All updates and new agreements due by May 17th.
- May 20th-June 28th: DVR reviews and approves Agreements.
- New term begins July 1, 2024, through June 30, 2026.



# Student Work Based Learning

- A. Service Provider Main Contacts notified of upcoming system updates on 3/5/24
- B. Requested response by 3/15/24
- C. Deployed the changes making Student Work Based Learning a standalone service
- D. BMS updating agreements as appropriate





# Technical Specifications/Reports

- Survey themes
- Workgroup approach
- Workgroup takeaways
- Template draft and feedback





# APSE Training Status

- 6 sessions (2 in person/4 virtual)
- 40 hours total
- \$300
- First cohort of 18 providers complete
- Next Session in Q3 2024
- ACRE review to follow



# Hire Reporting via Portal

- Updates
  - o End use of electronic submission report version
  - Please promptly complete report
  - oUse messaging as necessary for
    - oconsumer updates
- Questions?
  - Portal functionality contact:
     Jennifer.Wendlandt@dwd.wisconsin.gov





### General Fiscal Reminders

- Use of DVR Service provider Portal tools
- Timely and accurate invoicing
- Timely and complete reporting
- Resolve any issues with local DVR staff





## Diversity, Equity, and Inclusion

- Survey Results Thank you
- DEI Action Plan
- Resources/Support
- Building Awareness







#### Resources

#### **Policy Questions**

Kathleen Enders Kathleen.enders@dwd.wisconsin.gov

#### **Supported Employment Questions**

Andrzej Walz-Chojnacki

Andrzej.WalzChojnacki@dwd.wisconsin.gov

#### **Technical Specification Questions**

Natalia Vega

Natalia.Vega@dwd.wisconsin.gov

#### **Service Agreement Questions**

David Knuth

<u>David.Knuth@dwd.wisconsin.gov</u>



#### Resources

Service Provider Webpage

https://dwd.wisconsin.gov/dvr/service-providers/

Wait List Information

https://dwd.wisconsin.gov/dvr/resources/service-interruption-waitlist.htm

