

Wisconsin Rehabilitation Council

Full Council Meeting Agenda

November 14, 2024

9:00 A.M. – 2:30 P.M.

Microsoft Teams Meeting

[Meeting Link](#)

Meeting ID: 259 982 486 120 Passcode: MsVqZG

To join by phone only, call (608) 571-2209 Phone Conference ID: 320 381 752#

9:00 – 9:15

Roll Call and Introductions
Announcements – 2025 Meeting Dates
Quorum Check
Approval of Minutes – August 2024

9:15 – 9:45

Committee Updates and Committee Member Approvals:

- Council Engagement Committee
- Performance Measures and Quality Assurance Committee
- Policy Review and Administration Committee
- Services to Business Committee
- Executive Committee
 - By-law update review

9:45 – 10:15

CAP Report

Hannah Balder, Staff Attorney for Disability Rights Wisconsin

10:15 – 10:30

Break

10:30 – 11:00

Employer Connection Successes

Nicole Greetan, DVR Business Services Consultant for WDA 4 (Fox Valley Region)

Milo Luna, DVR Business Services Consultant for WDA 11 (Southwest Region)

11:00 – 12:00

DVR Administrative Update

Meredith Dressel, DVR Administrator

12:00 – 12:30

Lunch Break

12:30 – 12:45

Public Comment

12:45 – 1:30

Service Provider Report Out

Carrie Witt, Employment Services Manager for the Down Syndrome Association of WI
Kristine Leonard, Director of Transition Services for Paragon Community Services

1:30 – 2:15

Waisman Center Autism and Employment/Schooling Outcomes

Molly Murphy, Program Director for Waisman Center Autism Treatment Programs
Josh Lapin, Director of the Community TIES Program

2:15 – 2:30

Review Action Items and Identify Future Agenda Topics

2:30

Adjourn

*Public comment is limited to the time listed on the agenda. Comments can be sent at any time to: DVRWIRehabCouncil@dwd.wisconsin.gov.

*Comments sent to that e-mail box will be read to the full council at the next meeting unless a specific subcommittee is listed. If a specific subcommittee is listed, comments will be sent directly to them and reviewed at their next committee meeting.

A Statement of Mission

The Wisconsin Rehabilitation Council, working on behalf of Wisconsin residents with disabilities, will review, analyze, and advise the Division of Vocational Rehabilitation (DVR) regarding the performance of its responsibilities in providing quality services to persons with disabilities.

The Client Assistance Program

Update to Wisconsin Rehabilitation Council
4th Quarter 2024

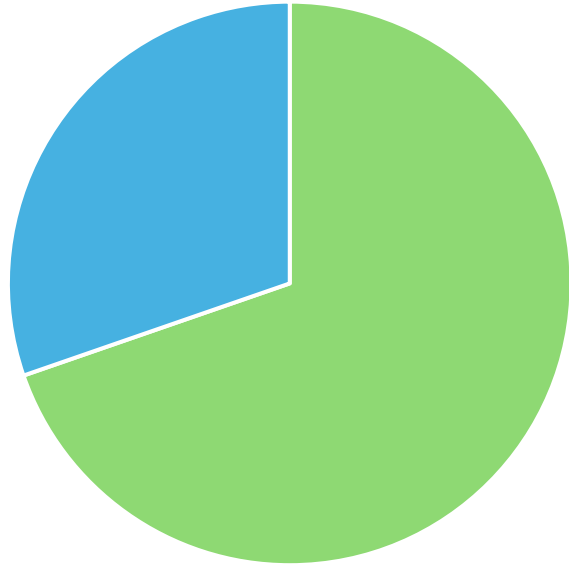
Hannah Balder, JD, CRC

November 14, 2024

disability**rights** | WISCONSIN

Requests for CAP Intervention

Services from July 1st, 2024, through September 30th, 2024



■ CAP Grant Funds ■ Other Grant Funds

Total Requests: 33

CAP Grant Funds: 23

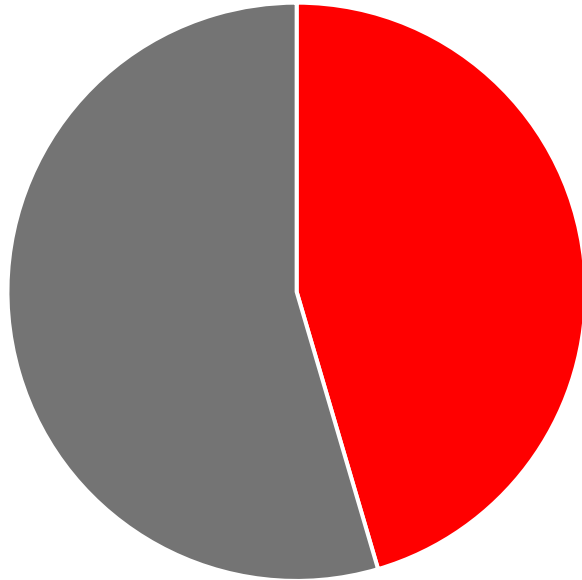
Other Grant Funds*: 10

Other sources of grant funding include:

- *Protection and Advocacy for Beneficiaries of Social Security (PABSS)*
- *Protection and Advocacy for Individuals with Developmental Disabilities (PADD)*
- *Protection and Advocacy for Assistive Technology (PAAT)*

Requests for CAP Intervention

Services from July 1st, 2024, through September 30th, 2024



■ Information & Referral ■ Open Service Request

Total Requests: 33

Information & Referral: 15

Open Service Request: 18

CAP Service Details

- Case examples
- Systems work
 - Reviewing Consumer Rights Statements
 - Examples from other states
 - Improving guidance on Due Process rights
 - Identifying priorities for FY 2025
 - Unserved and underserved
 - Looking at SETK policy and Consumer Rights process
 - DRW trainings to DVR staff (September 2024/April 2025)

DRW's 2025 Priorities

DRW is seeking comments on proposed Protection & Advocacy goals and priorities for fiscal year 2025.

See [DRW's Protection and Advocacy Goals and Priorities for 2025 - Disability Rights Wisconsin](#).

Submit Comments by 12/19/24.

QUESTIONS?

Thank you!

hannahb@drwi.org

disability**rights** | WISCONSIN



Vocational Rehabilitation

SSM Health and DVR: Partnering for Inclusive Employment

Milo Luna, DVR WDA 11 Business Services Consultant

Nicole Greetan, DVR WDA 4 Business Services Consultant

Division of Vocational Rehabilitation | Wisconsin Department of Workforce Development

Nov. 14, 2024

DVR Mission

To obtain, maintain, and improve employment for people with disabilities by working with VR consumers, employers, and other partners.

**Find a Job.
Keep a Job.
Get a Better Job.**



DVR Job Seeker Services

- The Division of Vocational Rehabilitation (DVR) provides individualized services to people with disabilities who want to work.
- Services include but are not limited to:
 - Vocational counseling
 - Skills development
 - Temporary work experiences
 - Supported employment
 - Education necessary to achieve career goals



DVR Business Services Consultants (BSCs)

DVR's 12 statewide BSCs offer:

- **Employer Information and Support Services**
 - Hiring incentives, labor market information
- **Workforce Recruitment Assistance**
 - Job fair facilitation, customized recruitment events
- **Labor Pool Assessment**
 - Direct recruitment to DVR talent pool, resume collection
- **Training Services**
 - Customized training, on-the-job training



DVR Business Services Consultants

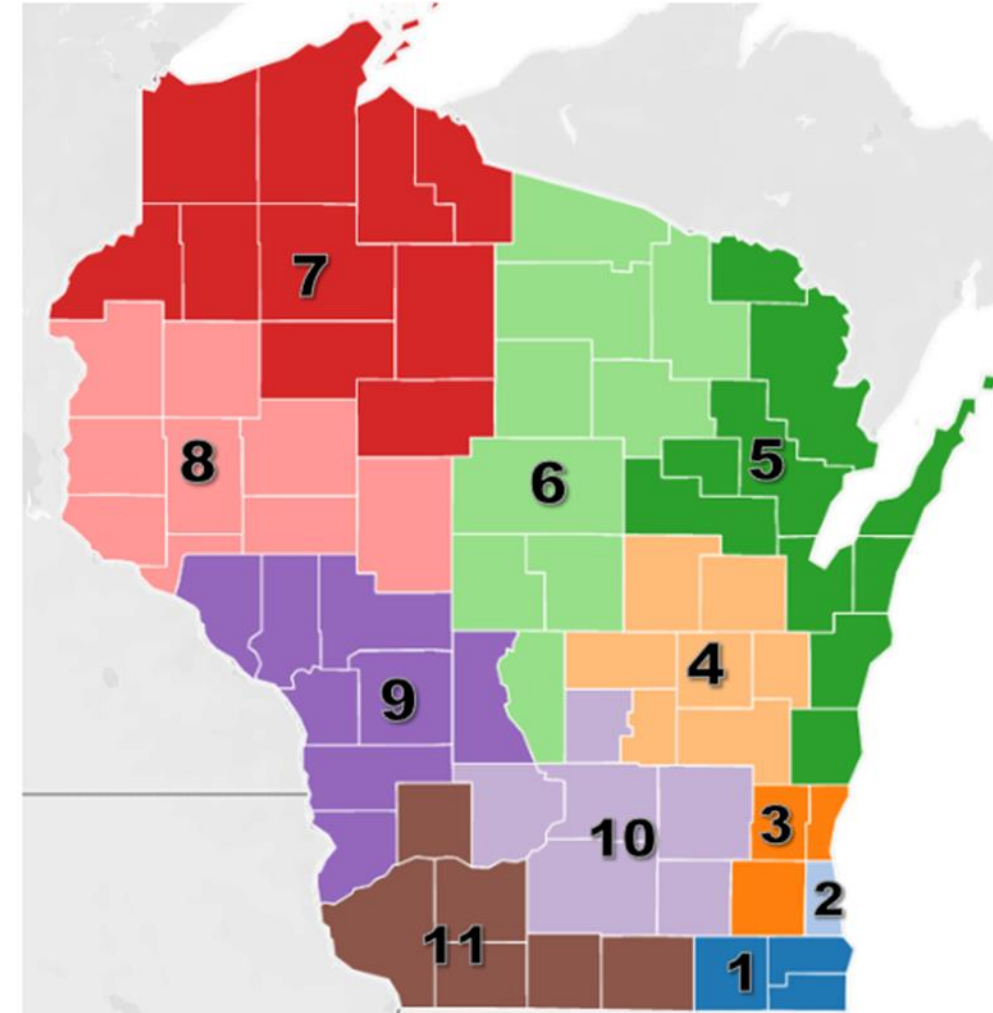
dwd.wisconsin.gov/dvr/business/bsc-contact.htm

Business Services Consultant (BSC) Map

Division of Vocational Rehabilitation (DVR)

Statewide Contact:

BSC	Email	Phone
1	Shaun Lukas shaun.lukas@dwd.wisconsin.gov	262-270-8518
2	Markus Watts (MKE North) Markus.Watts@dwd.wisconsin.gov	414-250-6568
	Sameer Bhajji (MKE South) Sameer.Bhajji@dwd.wisconsin.gov	414-458-8072
3	Brandi Hernandez brandi.hernandez@dwd.wisconsin.gov	262-335-5323
4	Nicole Greetan Nicole.Greetan@dwd.wisconsin.gov	920-312-6037
5	Lynn Hardginski Lynn.Hardginski@dwd.wisconsin.gov	262-977-1021
6	Mallory Bryan mallory.bryan@dwd.wisconsin.gov	715-907-2580
7	Dawn Stocks dawn.stocks@dwd.wisconsin.gov	715-415-2712
8	Tara Burns Taram.burns@dwd.wisconsin.gov	715-931-7394
9	Amy Studden Amy.Studden@dwd.wisconsin.gov	608-799-6308
10	Nathan Clemons nathan.clemons@dwd.wisconsin.gov	608-405-4442
11	Ismael Luna ismael.luna@dwd.wisconsin.gov	608-931-0765



DVR and SSM Health's Journey

2020

2022

2023

2024

Today

Introductions

- New SSM Health system leader of diversity and inclusion

Launch with a Leader

- Multiple sessions getting to know SSM Health
- Hiring blitz spanning SSM Health industries

Sodexo Joins the Team

- Now leads hiring for all SSM's EVS and food service positions
- 2021 Sodexo reaches out to DVR to partner

Launch Your Healthcare Career

- Session based on career pathways
- Insight to a day in the life of their career
- Interested job seekers are then referred to SSM for a job shadow

Where We're Going

- Expand "Launch" events
- Streamline SSM Health and Sodexo recruitment and connections with VR talent



SSM Health Locations

WISCONSIN

- SSM Health St. Agnes Hospital Greater Fond Du Lac: **Fond du Lac, WI**
- Monroe Region: **Monroe, WI**
- SSM Health Dean Medical Group: **Madison, WI**
- SSM Health St. Clare Hospital Baraboo: **Baraboo, WI**
- SSM Health St. Clare Meadows Care Center: **Baraboo, WI**
- SSM Health St. Mary's Care Center: **Madison, WI**
- SSM Health St. Mary's Hospital Janesville: **Janesville, WI**
- SSM Health St. Mary's Hospital Madison: **Madison, WI**



ILLINOIS

- SSM Health Illinois: **Centralia, IL**



MISSOURI

- SSM Health Cardinal Glennon: **St. Louis, MO**
- SSM Health DePaul Hospital: **St. Louis, MO**
- Saint Louis University: **St. Louis, MO**
- SSM Health St. Clare: **Fenton, MO**
- SSM Health St. Joseph Lake St. Louis: **St. Louis, MO**
- SSM Health St. Joseph St. Charles: **St. Charles, MO**
- SSM Health St. Mary's Hospital: **St. Louis, MO**



OKLAHOMA

- SSM Health St. Anthony Hospital Midwest: **Midwest City, OK**
- SSM Health St. Anthony Hospital Oklahoma: **Oklahoma City, OK**
- SSM Health St. Anthony Hospital Shawnee: **Shawnee, OK**



SSM Health and DVR 2020

SSM Health and DVR connected both locally in WDA 4 and with statewide leadership.

- Recognized that strong long-term relationships need ongoing connection
- Statewide effort
- Connected SSM Health to other state VR programs
 - Wisconsin VR as a model for partnership
- Hired nine (9) DVR job seekers and engaged others in temporary work experiences
 - Received NDEAM award in October 2021



Launch With A Leader 2022

- Sessions focused on getting to know and connect with SSM.
- Positions that were part of the hiring blitz mirrored what DVR talent identified as their employment goals (via dashboard, IRIS, and LMI gathered).
- Attendees included DVR staff, DVR job developers, and DVR job seekers.
- 30-day hiring blitz.
- 14 DVR job seekers hired from event.



Launch Your Healthcare Career 2024

- Session focused on careers and the pathways within SSM Health that are in high need.
- Presenters included SSM Health management and staff within the specific careers.
- Attendees included DVR staff, DVR job developers, and DVR job seekers.



SSM Health & DVR's Ongoing Partnership

Steps we take to build on our collaborative partnership with SSM Health:

- Meeting frequency = monthly
- Strategize and develop meaningful methods that:
 - Directly connect DVR talent, teams, and providers with SSM Health.
 - Are based on both SSM Health workforce needs and DVR's talent employment goals.
 - Consider both current and future needs.
 - Are mission focused and measurable.



Next: Further build and streamline recruitment and connections between SSM Health, Sodexo, and DVR talent.



Contact Us

Nicole Greetan

Business Services Consultant

(920) 313-6037

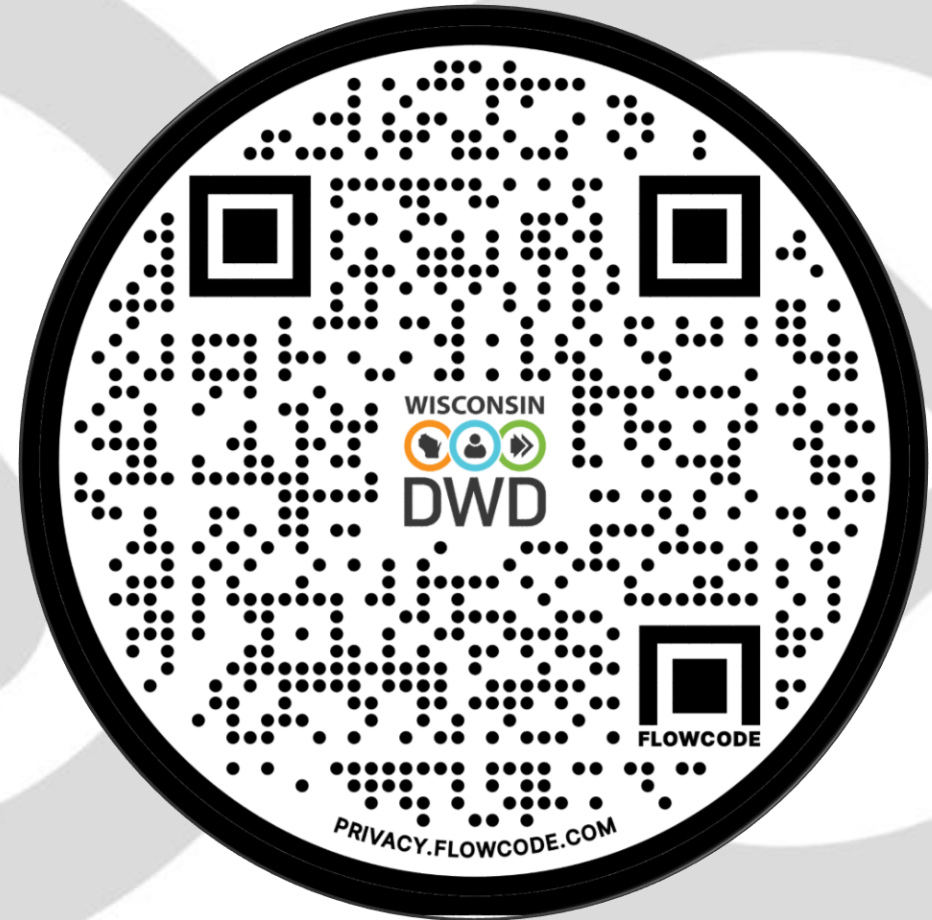
Nicole.Greetan@dwd.wisconsin.gov

Milo Luna

Business Services Consultant

(608) 931-0765

Ismael.luna@dwd.Wisconsin.gov





Vocational Rehabilitation

DVR Quarterly Update

Meredith Dressel
DVR Administrator

Wisconsin Rehabilitation Council | Nov. 14, 2024 | WebEx

Program Year (PY) 2023 Outcomes

For cases closed as of 10/6/2024:

PY 2023 Closures	All Cases	All SE Cases	All Non-SE Cases
Total Successful Closures	823	162	661
Average Wages Earned Per Week	\$465	\$166	\$539
Average Wage Per Hour	\$16.90	\$12.74	\$17.92
Average Hours Worked Per Week	25	12	28
Private Insurance	263	27	236



Federal Fiscal Year (FFY) DVR Budget

- FFY 2024 budget reflects final federal award and applicable state match. Match requirement was met to carry over unobligated federal funds.
- FFY 2025 budget has not yet been finalized.

FFY	BUDGET	EXPENDITURES
2023	\$89,605,936	\$89,605,936
2024 to date	\$89,605,936	\$72,179,850

**Data current as of 9/30/2024. Budget for 2024 includes all applicable state match. State GPR match funding has not changed during the reporting period.*



Pre-Employment Transition Services (Pre-ETS)

Total Purchased Expenses FFY24: **\$12,726,695**

WDA	Consumers	Expenses
1	263	\$865,350
2	383	\$1,173,908
3	520	\$1,989,142
4	425	\$1,524,220
5	343	\$1,587,514
6	265	\$1,093,986

WDA	Consumers	Expenses
7	135	\$433,288
8	343	\$1,431,007
9	180	\$532,061
10	439	\$1,674,357
11	149	\$42,1862

**Data current as of October 7, 2024*



RSA Negotiated Measures

Indicator	PY2023 Actual	PY2023 Negotiated Level	PY2024 Negotiated Level	PY2025 Negotiated Level
Employment (Second Quarter After Exit)	55.4%	53%	57.1%	57.4%
Employment (Fourth Quarter After Exit)	54.6%	50.8%	54.9%	55.1%
Median Earnings (Second Quarter After Exit)	\$3,587	\$3,300	\$3,537	\$3,645
Credential Attainment Rate	47.0%	33%	41.0%	41.5%
Measurable Skill Gains	63.1%	50.8%	61.5%	62.0%



Top Things Happening in DVR

- All-staff conference
- Comprehensive statewide needs assessment
- Update on new Disability Innovation Fund grants
- Stay interviews
- Leadership changes



DVR Internal Workgroup Updates

Policy Academy

- Fiscal encumbrance practices
- Met in September 2024
- Start Your Business Toolkit - questions/concerns
- Training grant manual review
- SYNC Series – case management/counseling feedback and SLT support



DVR Internal Workgroup Updates

Quality Assurance

- Met in October 2024
- Completed IPE review and peer review
- Developing next review: repeat consumers



DVR Internal Workgroup Updates

START

- Met in August 2024
- Discussed the role of Business Services Consultants for youth
- Back to school connections, best practice and outreach plans
- CCoT participation and transition collaboration event



DVR Internal Workgroup Updates

AsTec

- Last met Aug. 8, 2024
- Presentation from J&D Mobility with James Przewlocki - Lift Specialist
 - Reviewed J&D Mobility partnership, services they provide, and areas they work in
- Reviewed new technology, apps, and products



DVR Internal Workgroup Updates

SenseAbility

- Last met Oct. 8, 2024 (in person)
- Completed a Pre-ETS service case review of students with hearing loss
- Continued discussion of Business Enterprise Program (BEP)



DVR Internal Workgroup Updates

Workplace Wellness

- Met virtually August 2024
- Round robin of focus wellness areas for each WDA/CO
- Volunteers for You, Me and SLT events
- Discussed supports new team members need



DVR Internal Workgroup Updates

Employee Resource Group

- Team is planning to have discussions in the next month to determine if they wish to continue
 - If yes, their role/purpose and future activities



DVR Staff Trainings Update

- August 2024:** Training Grant Process Review and Eligibility/OOS Review
- September 2024:** All Staff Conference – “Looking Forward Together”
Session Examples – LMI, Employment Trends, Self-Care, Culture of Accountability, VR Tribal Partners, Opening Up about Mental Health, DWD Secretary Address, VR Trends
- October 2024:** SSA Topics: Ticket to Work, Partnership Plus, Cost Reimbursement
- November 2024:** Autism, Neurodiversity, and VR (Dr. Thierfeld Brown) and UW Schools Presentation



New Mediation Requests 7/01/24 – 9/30/24

DVR received **one** mediation request:

- Request was denied by DVR



New Appeals Requests 7/01/24 – 9/30/24

DVR received **one** appeals request:

- An open case, currently pending



Appeal Hearing Outcomes FFY 2024

Eleven total appeals:

- **Three** Decisions rendered
- **One** Rehearing denied
- **Two** Withdrawn by consumers
- **Two** DVR motion to dismiss granted
- **Two** Resolved by parties
- **One** Pending



Questions?



Contact Us

Meredith Dressel

DVR Administrator

608-405-4615

Meredith.Dressel@dwd.wisconsin.gov

Allison Gordon

DVR Bureau Consumer Services Director

608 405-4617

Allison.Gordon@dwd.wisconsin.gov

Deanna Krell

DVR Bureau Management Services Director

608 707-6829

Deanna.krell@dwd.wisconsin.gov



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